

客房指南



歡迎

歡迎光臨 義大皇家酒店

義大皇家酒店，位於義大世界內，結合購物廣場、主題樂園及數位影城，提供豐富精彩的休閒渡假選擇；完善的硬體設備與專業貼心的服務團隊，滿足您全方位的渡假需求。

高雄素有海洋之都的美名，海風徐徐吹拂，空氣中總是瀰漫著大海的味道；高雄人有著南台灣人特有的熱情，讓您倍感親切溫馨；文化上，融合了閩南、客家、眷村、平埔與原住民五大族裔，讓您深刻體會高雄多元而迷人的風貌。

感謝您住宿義大皇家酒店，我們的團隊將竭誠為您服務，衷心祝您度過一個愉快難忘的假期。

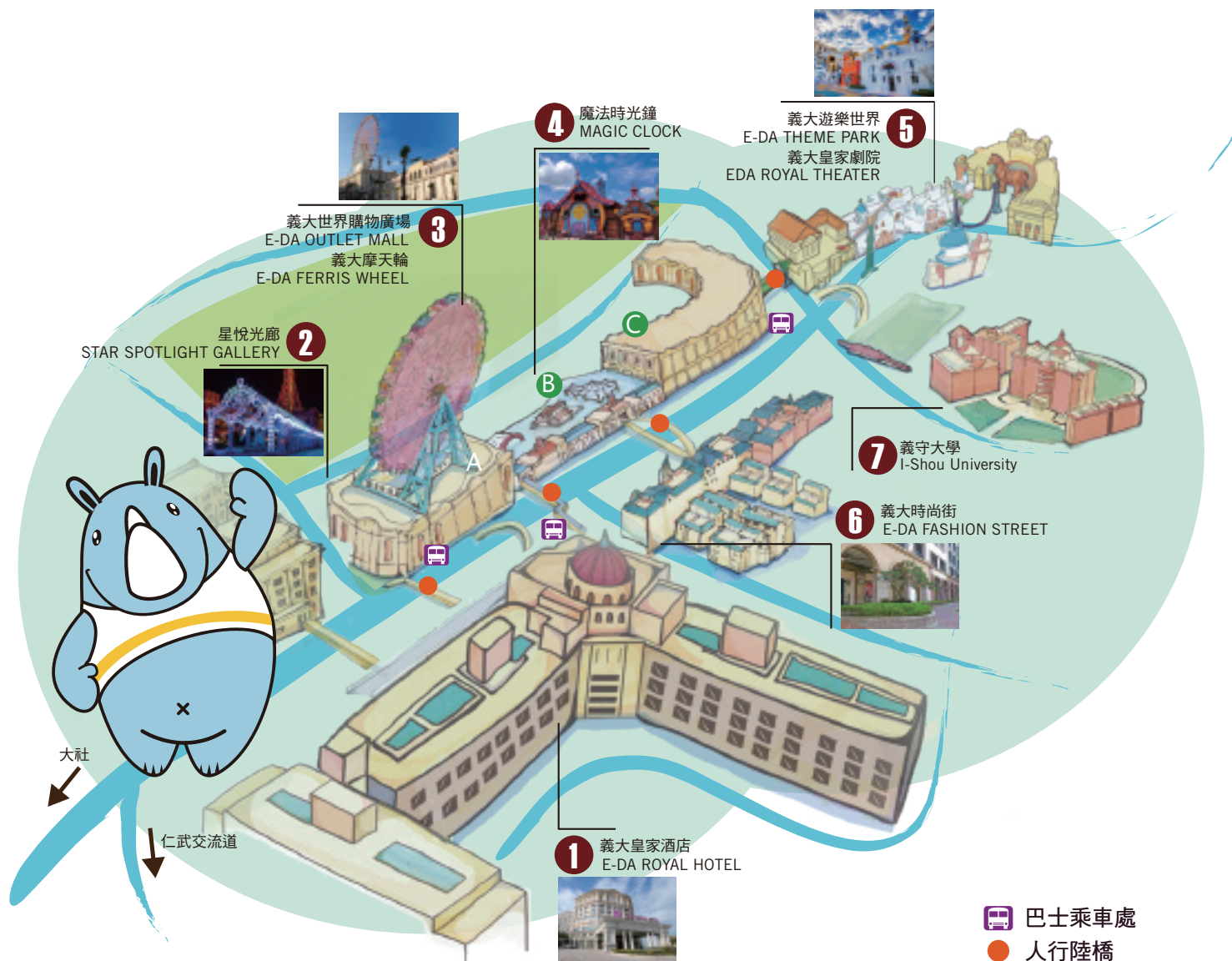
總經理



義大皇家酒店

E-DA ROYAL HOTEL

義大世界導覽



義大世界園區接駁車
E-DA World Free Shuttle Bus

服務時間：8:30 ~ 22:30

班距：平日30分鐘、假日15分鐘

步行至義大遊樂世界所需時間
15分鐘 (參考值)

LB樓層導覽



美食餐廳

星亞自助餐
皇樓中餐廳
義大利餐廳
烘焙坊
牛排屋鐵板燒
柳町日本料理
星亞酒吧 (1樓)

(各餐廳詳細資訊，請參考「餐廳指引」)

休閒中心

戶外戲水區
水世界
健身房
三溫暖
兒童遊戲室
綜合遊戲場
模擬高爾夫球室

(各設施詳細資訊，請洽大廳櫃檯或休閒中心 分機11950)

宴會廳樓層指南

8F	義大國際宴會廳 空中花園（僅限特殊活動期間開放）
7F	會議廳 義大交誼廳・大學廳・論語廳・ 孟子廳・中庸廳
6F	會議廳 義大演講廳・禮廳・樂廳・御廳・ 茗廳・貴賓廳
3F	宴會廳 牡丹廳・茉莉廳・百合廳・玫瑰廳・ 蘭廳・櫻廳・水仙廳
2F	皇家宴會廳
1F	皇家花園廣場・星亞酒吧
LB	櫃檯・餐廳・服務中心・休閒中心 商店街・E-Spa・美髮沙龍
B2F	停車場

客房設施及服務資訊

空調設備

每一個房間均配有空調系統，您可自行設定室內溫度。如需任何協助，請撥客房電話按 "0" 聯絡客服中心。

機場與高鐵車站

飯店距離高雄小港國際機場約40分鐘車程。
至左營高鐵站約20分鐘車程。

機場與高鐵站接送服務

飯店備有豪華轎車、旅館巴士、或計程車至機場之接送服務，請撥客房電話按 "0" 聯絡服務中心人員，為您預先安排。(費用另計)

大廳值班經理

值班經理24小時為您服務，請洽櫃檯或聯絡客服中心。

嬰兒床與用品

如果您有任何嬰兒床與用品相關需求，請撥客房電話按 "0" 聯絡客服中心。

行李搬運服務

如需提取或運送行李物品，請撥客房電話按 "0" 聯絡服務中心為您服務。

客房迷你吧

行政樓層及套房客房內備有迷你吧，每日由輪值的服務人員清點並予以補給。

餐飲諮詢及訂位

服務人員可協助您餐飲諮詢訂位或確認。

您亦可於營業時間內聯絡各餐廳：

電話：(07)656-8166

星亞自助餐（分機21205）· 皇樓中餐廳（分機21402）

義大利餐廳（分機21701）· 牛排屋鐵板燒（分機21500）

柳町日本料理（分機21601）· 烘焙坊（分機21900）

入住與退房

每日辦理入住的時間為下午3:00後，退房時間為中午11:00前，如須延遲退房(費用另計)，請撥客房電話按 "0" 聯絡客服中心。

自動提款機

飯店大廳設有自動提款機。

信用卡

飯店接受信用卡消費，例如：JCB卡、美國運通卡、大來卡、威士卡、萬事達卡及銀聯卡。您亦可使用電子支付，詳情請洽服務人員。

房卡

房間鑰匙為感應式，開門進入後請將卡片插入牆上省電插卡槽以啟動電源。

電源供應

客房提供110V之電源，如需變壓器請撥客房電話按 "0" 與客服中心連絡。（吹風機請使用浴室內專用插座）

飲用水

建議不要直接飲用水龍頭生水，飯店提供免費瓶裝水供您飲用。

宴會廳會議室租借

如有宴會或會議需求，請撥客房電話按 "0" 由客服中心轉洽宴會業務部。

語音留言服務

如房內電話上的留言信號燈亮起，請按留言信箱按鈕並依程序聽取留言。

乾洗/洗衣服務

客房衣櫥內備有洗衣單及洗衣袋，請填妥洗衣單並註明房號及簽名，連同欲送洗衣物一同放進洗衣袋中。於中午12點前送洗的衣物，可於當日下午5點前送回客房；中午12點後送洗的衣物，將於隔日中午12點前送回。另有快速送洗服務，如有需要，請註明，可在4小時內取回衣物，並加收50%的快洗服務費。

個人隱私

當住客不願被打擾時，請按下房門側的「請勿打擾」按鍵。
我們尊重您的隱私，但為了來客的安適，在部分情況下，飯店仍可能以電話與您聯繫，並保留每24小時進入房間一次之權利。

保險箱

房間衣櫥內設有私人保險箱。然本飯店對於留在客房內的貴重物品不負任何責任，敬請理解。大廳櫃檯亦提供免費保險箱服務。

殘障設備

館內備有身心障礙人士專用輪椅，若需服務，請撥客房電話按 "0" 聯絡服務中心。

寵物

請勿帶動物或寵物進入飯店範圍(導盲犬除外)。

皇家酒店行政樓層

皇家酒店行政樓層為專屬樓層，住宿此樓層，除可享受更加舒適的設備及多項專屬禮遇服務外，另有專業服務人員協助您安排工作及其他行程服務。

皇家行政酒廊

位於飯店大廳樓層

皇家酒店行政樓層住客可免費享用飲料(含酒精飲品)及點心服務。

午茶時段：14:30-18:00

套房、行政樓層貴賓、以及含相關禮遇之貴賓可免費享用。

如非前述資格，收費標準如下：

\$450+10% / 成人

\$190+10% / 3-12歲兒童

未滿 18 歲 · 禁止飲酒

商務中心

位於飯店大廳樓層

提供商務設備，包括傳真、網路連線、電腦等，中心內的服務人員隨時提供商務需求相關服務。

寬頻上網

飯店提供免費無線上網服務。在您客房的書桌旁亦安裝高速網路接口，如需電腦方面的協助，請撥客房電話按 "0" 聯絡客服中心。

快遞及郵件服務

相關需求請撥客房電話按 "0" 聯絡服務中心。

禮車服務

如需預訂禮車接送，請撥客房電話按 "0" 聯絡服務中心。

停車

房客可免費使用飯店停車場。

訪客須知

為維護飯店及房客安全，所有訪客皆須在櫃檯登記資料；訪客停留時間以午夜前為限（如有過夜需求，本飯店將加收額外費用）。

觀光旅遊

大廳有旅遊資訊可供索閱，櫃台亦協助安排國內旅遊行程（付費項目）。

緊急情況

發生緊急情況時，飯店會以多種語言廣播通知。房門背後皆有緊急逃生疏散圖，您可預先參閱並熟悉逃生路線。

電話指南

撥話操作說明

市內電話 撥9 + 電話號碼

國內長途電話 撥9 + 區域碼 + 電話號碼

國際長途電話 撥9 + 002 + 國碼 + 區域碼 + 電話號碼

國際電話

國際直撥電話（IDD）

房內電話具有IDD國際直撥功能，不需透過總機即可直撥國際長途電話。

電話收費標準

IDD電話：詳情請撥客房電話按 "0" 洽詢客服中心。

預付卡通話：凡使用預付卡通話，需加收服務費。

所有需求請撥客房電話按 "0" 洽詢客服中心

台灣電話區域碼

台灣	區碼
台北	02
新北	02
基隆	02
桃園	03
新竹	03
苗栗	037
宜蘭	03
花蓮	03
台東	089
台中	04
彰化	04
南投	049
雲林	05
嘉義	05
台南	06
高雄	07
屏東	08
澎湖	06
金門	082
馬祖	0836

國際電話碼

國家	國碼
俄羅斯	7
馬來西亞	60
印尼	62
菲律賓	63
新加坡	65
泰國	66
日本	81
南韓	82
香港	852
澳門	853
中國	86
加拿大	1
美國	1
荷蘭	31
比利時	32
法國	33
西班牙	34
葡萄牙	351
愛爾蘭	353
義大利	39
瑞士	41
英國	44
丹麥	45
瑞典	46
挪威	47
德國	49
澳洲	61
紐西蘭	64

緊急安全資訊

請花數分鐘詳閱下列說明，以備不時之需。

每樓層均標示防火安全門所在位置，請特別注意房門背面緊急逃生圖，為預防房內有濃煙阻礙，一時無法辨識出口位置，請事先觀察下列幾項重點：

1. 請記住您所住宿的房間和其他緊急出口之間的房間數。
2. 在您所住宿的樓層走廊上，檢查滅火器或消防水管的所在位置。
3. 確切了解房內空調系統的開關位置。

一旦有火災發生

1. 觸動最近的警鈴。
2. 打電話給客服中心告知火警位置。
3. 利用安全門樓梯離開本大樓，千萬不可搭乘電梯。
4. 如果無法離開房間，請將門窗關閉，以免火勢迅速蔓延。
5. 若火勢較小，請儘速撲滅，並請通報客服中心。

聽到火警警報時的撤離方式

1. 拿著房間鑰匙及濕毛巾，小心離開房間。
2. 用手輕觸門及門把，如感覺燙熱時，請勿隨意把門打開，反之則小心地打開，但隨時準備在必要時立即關上。
3. 走廊上如有濃煙，儘可能匍匐，必要時可採爬行前進方式。
4. 向距離最近的緊急出口前進。
5. 千萬不可搭乘電梯。
6. 如出口已遭堵塞，請退回房內或向頂樓移動，千萬保持冷靜。

如需特別協助

請預先在住房登記時告知飯店訂房人員，或在事件發生時，儘快通知，以尋求有關方面之協助。

如需留在房內

1. 千萬不可驚慌，即使留在屋內仍可能逃過一劫。
2. 關掉空調。
3. 將浴缸裝滿水（蓄水以備用）。
4. 打電話通知客服中心您所在的位置，請求救援。
5. 在門縫及通風口用濕毛巾堵住。
6. 卸下窗簾，以防助長火勢之燃燒。
7. 如果濃煙進入房間，請用濕毛毯包住頭。
8. 如果房內充滿著太多濃煙，可將窗戶打開，或用椅子等重物將之敲破。
9. 如果濃煙或火勢是由低樓層往上蔓延，請千萬不要打開窗戶。

如果火勢起自房內

1. 立刻離開房間，隨身攜帶鑰匙。
2. 出門後立刻緊閉房門。
3. 開啟警鈴，通知就近鄰房。
4. 利用最近的電話打電話給客服中心，使用安全門離開。
5. 千萬不可搭乘電梯。

住客安全

飯店有保安人員巡邏，為確保您的安全，我們建議您：

1. 在開門前請先利用門上的窺孔察望來訪對象。
2. 如發現任何可疑份子，請立刻通知客服中心。

旅客財產

本飯店概不負房內有價財產保管之責；在櫃檯及房內均備有免費保險箱可供使用。

請注意：

本章內所有資料及建議事項均依最新安全訊息整合而成，但不負任何絕對正確之責任保證。同時上述所載明之安全防衛措施均非現存之唯一及所有防禦措施，也不適用於任何特殊狀況。

餐廳指引

星亞自助餐

位於大廳旁

電話：(07)656-8166 分機21204

世界美食百匯，從早餐、午餐到晚餐，盡享亞洲及西式特選菜色的自助餐廳。洋溢著休閒愉悅的氣息，無論是坐在室內或是戶外區域用餐區，皆可飽覽夢之湖美景。

營業時間 早餐：06:30 – 10:30
午餐：11:30 – 14:30
晚餐：17:30 – 21:30



義大利餐廳

位於大廳外側夢之湖旁

電話：(07)656-8166 分機21701

提供現代創意美味的義式料理，無論前菜、各式義大利麵、披薩...等，皆有新意。在享用美食的同時，可欣賞夢之湖和摩天輪美景。

營業時間 週一至週日：晚餐 17:30-21:30
週六至週日：午餐 11:30-14:30

CASA FONTANA
義大利餐廳



皇樓中餐廳

位於大廳樓層

電話：(07)656-8166 分機21402

正統廣東菜式，與精美港式點心，並有包廂空間，滿足私人宴會需求。高雅氣氛，精饌美食，贏得您的讚賞。

營業時間 午餐：11:30 – 14:30
晚餐：17:30 – 21:30



星亞酒吧

位於館內1F

電話：(07)656-8166 分機21250

放鬆愜意的角落，星亞酒吧供應茶飲、咖啡、果汁、調酒、輕食。俯瞰飯店大廳川流不息的光景，這裡提供悠閒的氛圍陪伴著您。

營業時間 週一至週日 14:30-22:30



未滿18歲 · 禁止飲酒

柳町日本料理

位於大廳樓層

電話：(07)656-8166 分機21601

在日式歌謠與友禪妝點的空間中，靜賞觀音山晚霞夜色，
壽司、刺身、鍋物、及眾多佳餚，以精緻和風美食，
讓視覺與味蕾皆盡愉悅。

營業時間 週三至週日：晚餐 17:30-21:30
週六至週日：午餐 11:30-14:30
(週一、週二休館)



牛排屋 鐵板燒

位於大廳樓層

電話：(07)656-8166 分機21500

典雅空間，遠眺觀音山夕照美景。
頂級肉品魚鮮，職人手藝展演精湛鐵板廚藝。
牛羊排各色套餐，西餐味覺滿悅，獨立包廂空間，滿足您私人聚會
需求。

營業時間 週三至週日：晚餐 17:30-21:30
週六至週日：午餐 11:30-14:30
(週一、週二休館)



烘焙坊

位於大廳

電話：(07)656-8166 分機21900

獨具特色的展示陳設，每日供應的新鮮麵包、巧緻甜點和手製
巧克力，如珠寶般的呈現，滿足視覺與味覺的雙重享受，
提供內用及外帶服務。

營業時間 10:30 - 21:00



會議及宴會廳介紹

飯店擁有20間多功能會議及宴會廳，皆配有完整的視聽設備，可因應不同需求而量身規劃活動場地。皇家酒店會務經理，專業貼心的服務，結合多元的周邊設備，締造賓主盡歡的會議及宴席。

相關需求，歡迎您聯絡宴會訂席：

電話 (07)6568166分機51201、51202

電子郵件 info@edaroyal.com.tw



休閒設施

2000坪以上休閒設施，在輕鬆環境中享受健康歡樂，包括：健身房、三溫暖、水療設施、戶外親子戲水池、兒童池、及專為兒童規劃的兒童俱樂部等，飯店房客皆可使用。斥資上億打造的「夢之湖」，絢麗震撼的聲光水影，是戶外派對、流行時尚秀、及浪漫婚禮舉辦的絕佳場地。

健身房

提供跑步機、擴胸器、階梯機、啞鈴等多樣設備，讓您充分享受健康揮汗的快感。

年齡限制：須滿16歲。須穿著寬鬆運動服裝及運動鞋。

三溫暖

男女三溫暖內設有各式水療按摩池、蒸氣室、頂級檜木烤箱及視聽休息室。

兒童俱樂部

義大兒童俱樂部有兒童專屬遊樂設施、各式繪本與叢書，讓您與孩子共享歡樂時光。(須穿著襪子進入)

夢之湖

位於飯店大廳樓層之戶外。超大螢幕，大型水幕及杜比環繞音響，絢爛燈光與水舞影音交織，營造視覺與聽覺的震撼。

室內模擬高爾夫室

高科技室內高爾夫擊球，電腦3D虛擬實境，模擬各種揮桿地形，紅外線精確追蹤擊球，即時反饋詳細擊球資訊，全球五十座球場實景，可用於訓練、商務聯誼、及娛樂。

- 9歲以下禁止進入場地；10~15歲全程需家長陪同。
- 此設施為付費項目，請預約使用

戶外戲水區

是安全又快樂的戲水天堂。池畔的木製躺椅，閉目養神做個日光浴，更增添渡假的好心情。



水療館

精心打造的水療設施，21種不同的噴頭，有沖擊泉、花灑雨淋區、水針灸、健胸泉等等，可以針對不同穴位作深層的按摩。



皇家E Spa

位於飯店大廳樓層

義大皇家酒店SPA品牌，全方位滿足每個人身、心、靈、養護，用最自在輕鬆的方式讓您盡情享受屬於自己的Spa之旅。



義大世界

台灣第一個綜合開發特區，結合義大皇家酒店、義大世界廣場、義大遊樂世界及義大天悅飯店的多機能渡假天堂。



義大世界廣場

義大世界廣場是一個複合式的娛樂購物中心，提供購物、休閒、遊樂、運動、電影院及美食多種活動。廣場內有媲美威尼斯賭場的高科技天幕廊道，多樣化的天際晨昏變化，為購物環境注入浪漫氣氛。還有IMAX設備的多廳式電影院，將帶給您最震撼與動感的娛樂享受。購物商場640公尺長的拱廊設計，不僅僅滿足客人的需求，也提供特別的購物經驗。



義大遊樂世界

南台灣第一座以希臘神話及愛情海情境為主題的樂園，主要分為三大區域：大衛城、聖托里尼山城、特洛伊城堡室內主題館。



大衛城

以古希臘神廟為建築藍本，本區擁有全台最大的娛樂型劇院；驚悚刺激的萬聖屋，搭配新奇有趣的互動式攝影棚及魔幻馴水師表演，希臘傳奇故事的環境，讓遊客置身園區有如親臨異國情境。

聖托里尼山城

本區林立各式希臘主題商品店與餐廳，全亞洲唯一U型雲霄飛車及各大遊具，及火山噴發秀，提供您前所未有的全新感受。

特洛伊城堡

重現木馬屠城記歷史場景，並規劃全台唯一暗室騎乘雲霄飛車、飛越台灣體驗館等，提供大約30多種遊樂設施，為全台最大室內遊樂館。

義大天悅飯店

飯店內共規劃有358間各式客房，並設有充滿異國風味的義大百匯餐廳、天悅咖啡廳及花園餐廳，適合團體、全家出遊的渡假休閒飯店。



房價表

房間類型	房間面積	定價
	坪 / 平方公尺	新台幣
豪華客房	12 / 40	11,000
雅緻家庭房	11 / 36	13,000
豪華家庭房	12 / 40	14,000
經典客房	12 / 40	14,000
大義主題房	12 / 40	18,000
四季客房	24 / 80	20,000

皇家酒店行政樓層

行政客房	12 / 40	15,000
景緻套房	18 / 60	20,000
親子主題套房	18 / 60	25,000
總裁套房	24 / 80	50,000
花園套房	45 / 150	60,000
總統套房	100 / 321	200,000

住宿皇家酒店行政樓層，可享有多項專屬禮遇：

- 享用行政酒廊午茶時光
- 免費享用房內Mini Bar飲料(不含烈酒)及迎賓點心禮遇
- 免費享用行政酒廊酒精飲品
- 免費使用皇家行政酒廊會議室2小時，採預約制

以上價格需再另加一成服務費

未滿18歲 · 禁止飲酒

客房餐飲服務

點餐電話請撥”0”,由總機為您服務



早餐菜單

Breakfast Menu

供應時間 Available from
6:00 a.m.~10:00a.m.

美式早餐 American Breakfast

NT \$ 480

各式新鮮烘焙麵包

附果醬與奶油

Basket of oven fresh bakery served with preserves and butter

新鮮水果盤

Seasonal sliced fruits

雙蛋料理

請選擇你所要的作法：

水煮蛋 / 水波蛋 / 炒蛋 / 煎蛋或西式蛋捲，附培根、火腿或香腸

Two eggs, cooked to your desire:

Boiled / poached / scrambled / fried / sunny side up, over easy or omelette,

Garnished with bacon, ham or sausages

新鮮研磨咖啡或香草茶

Fresh brewed coffee or herbal tea

港都早餐Kaohsiung Breakfast

NT \$ 480

各式新鮮烘焙麵包

附果醬與奶油

Basket of oven fresh bakery served with preserves and butter

新鮮水果盤

Seasonal sliced fruits

中式粥品

可選擇豬肉 / 魚片 / 雞肉或牛肉，附傳統中式醃漬菜

Chinese rice congee with choice of pork / fish / chicken or beef
with traditional condiments

新鮮研磨咖啡或茶

Fresh brewed coffee or tea

單點菜單

A La Carte Menu

供應時間 Available from
6:00a.m.~22:30p.m.

三明治類 Sandwiches

三明治 Sandwiches

NT \$ 280

烤牛肉 / 總匯 / 乳酪燻鮭魚 / 培根生菜蕃茄

Roasted beef / club / smoked salmon and cream cheese, B.L.T

熱菜佳餚 Hot Dishes

每日例湯 Soup of the day

NT \$ 200

請詢問服務人員

Please ask your waiter for today's soup

義大利麵或尖管麵 Spaghetti or penne

NT \$ 280

任選肉醬、蕃茄醬或培根蛋黃乳酪醬

Your choice of bolognese, tomato or carbonara sauce

什錦炒飯 Fried Rice

NT \$ 280

任選雞肉、鮮蝦、素食或綜合

Your Choices of Chicken, Shrimp, Vegetarian or Mixed

什錦炒米粉 Fried Vermicelli

NT \$ 280

任選海鮮、素食或綜合

Your Choices of Seafood, Vegetarian or Mixed

台灣牛肉麵 Taiwanese beef noodle soup

NT \$ 320

台式滷味拼盤 Taiwanese braised snacks plate

NT \$ 250

超值組合拼盤 Combo meals

NT \$ 450

香辣雞翅 / 西式燻肉腸 / 英式炸魚條 / 酥炸起司條

spicy chicken wings / sausages / fish and chips / mozzarella

綜合生菜沙拉 Mixed salad with house dressing

NT \$ 200

甜點 Desserts

精緻特選蛋糕 (起士蛋糕 / 巧克力蛋糕 / 慕斯蛋糕)

NT \$ 160

Choice of Home Made Cake (Cheese Cake / Chocolate Cake / Mousse)

季節水果及果汁 Seasonal Fruit and Juices

季節水果盤 Seasonal Fresh Fruit Platter

NT \$ 220

果汁 Juices

NT \$ 180

蘋果汁、蔓越莓汁或柳橙汁

Apple Juice / Cranberry Juice or Orange Juice

※以上價格需另加10%服務費 Subject to 10% service charge.

HOTEL DIRECTORY



WELCOME TO E-DA ROYAL HOTEL

E-DA ROYAL HOTEL is situated at the heart of E-Da World, integrated with E-Da Outlet Mall and E-Da Theme Park, providing a variety of entertainment to enhance your holiday. The diverse and extensive facilities and our attentive, professional service team will meet all your expectations for a memorable stay.

Kaohsiung City is well known as the“Ocean City,”you can always enjoy the sunshine and sea breeze in southern Taiwan. Residents here are well-known for their warmth and friendliness, making you feel welcome and “at home.” Historically, Kaohsiung residents are composed of five tribes: Hakka, Fujian, Aboriginal, Han and the original mainland Chinese. There are many places to visit in the Kaohsiung region where you can experience fascinating cultures.

Thank you for choosing to stay at E-DA ROYAL HOTEL . Our team will be happy to tend to all your needs and we wish you a wonderful stay with us.

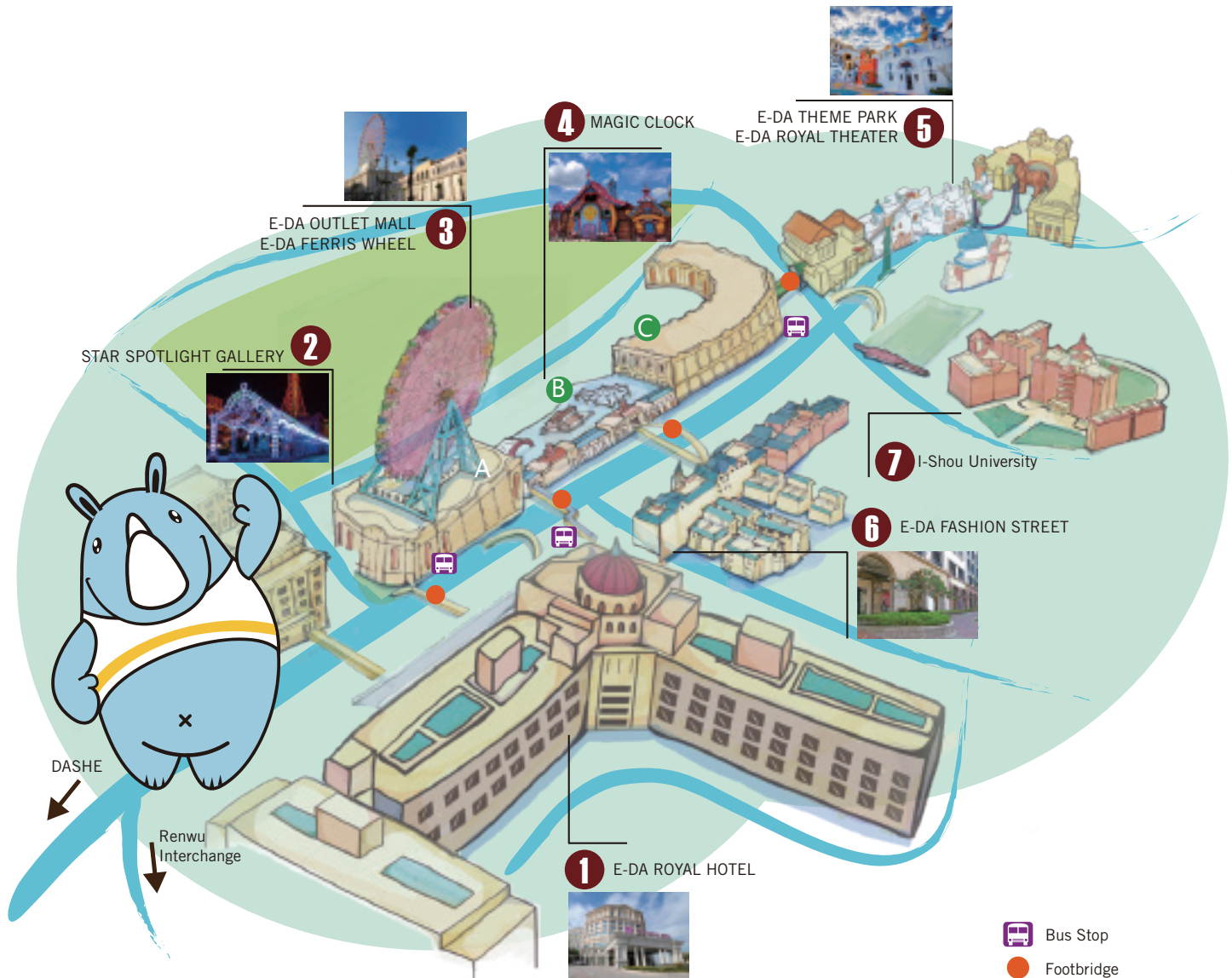
Best Regards

General Manager



義大皇家酒店
E-DA ROYAL HOTEL

MAP OF E-DA WORLD



E-DA World Free Shuttle Bus

Service Hours : **8:30 ~ 22:30**

Bus Interval : Weekdays **30** minutes
Weekends **15** minutes

15 mins
approximate time it may take
if walk to E-Da World

HOTEL FACILITIES GUIDE



Restaurants:

Heat'N Chill, Buffet Restaurant
 Royal Palace, Chinese Restaurant
 Casa Fontana, Italian Restaurant
 Deli 2 Go
 The Cut, Steak and Teppanyaki
 Yanagi, Japanese Restaurant
 Heat'N Chill, Bar

(For more information, please refer to the page of Restaurant Guide)

Recreation Center:

Outdoor Swimming Pool
 Aqua World
 Gym
 Sauna
 Kids Club
 Game Room
 Golf Simulator

(For more information, please contact Front Desk or Recreation Center at ext.11950)

FLOOR GUIDE OF BANQUET HALL

8F	E-Da Ballroom Roof Top Garden (for private function only)
7F	Meeting Rooms Great Learning Analects of Confucius Mencius / Doctrine of the Mean
6F	Edatorium Li / Yue / Yu / Ming The Boardroom
3F	Multi-function Rooms Peony / Jasmine / Lily Rose / Orchid Cherry Blossoms / Narcissus
2F	Royal Ballroom
1F	Central Garden / Chill Lounge
LB	Hotel Lobby Front Desk / Restaurants / Concierge Recreation Center / E-Spa / Hair Salon
B2F	Parking Lot

DIRECTORY

Air Conditioning

Every guest room is equipped with an air conditioning control that enables the guest to regulate the room temperature (without heating). If assistance is required, please press “Guest Service Center” or dial “0” on the room telephone to contact the Guest Service Center.

Airlines / HSR Station

Kaohsiung International Airport (KHH) is 40 minutes away by car and the High Speed Rail station 20 minutes away.

Airport / HSR Station Transfer

Arrangements may be made for transfers by our chauffeur-driven limousine, shuttle bus or taxi. For information and reservations, please approach the Concierge in the Lobby or call the Guest Service Center. (Additional charges may apply for the transfer service)

Manager on Duty

The Manager on Duty is available 24 hours a day. Please contact Guest Service Center or Front Desk.

Baby Cot and Supplies

Baby-cot and supplies are available upon request through the Guest Service Center.

Baggage

If you have any baggage handling inquiries. Please contact the Guest Service Center.

Mini Bar Service

Club Rooms, Theme Rooms, and Suites include a refrigerator stocked with drinks. Your room attendant will check consumption and replenish it on a daily basis. (Additional charges may apply) To order refreshments, please press “Guest Service Center” or dial “0” on the room telephone to contact the Guest Service Center.

Dining Information and Reservation

Our staff would be glad to assist you with reservation. Please dial “0” to contact Guest Service Center, or contact restaurant directly.

TEL.+886-7-6568166

- Heat’N Chill Buffet Restaurant (ext.21205)
- Royal Palace Chinese Restaurant (ext. 21402)
- Casa Fontana Italian Restaurant (ext.21701)
- The Cut, Steak House and Teppanyaki (ext.21500)
- YANAGI Japanese Restaurant (ext.21601)
- Chill Lounge (ext.21250)
- Deli2go, Bakery and Pastry (ext.21900)

Check in / Check out

Check in time is 15:00, check out time is 11:00. For late departure, please dial “0” to contact Guest Service Centre.

ATM

There is an ATM available on Lobby Floor.

Cashless Payments

Hotel accepts major credit cards: VISA, Master, JCB, American Express, Diners Club and Union Pay. Digital payments are also available. Please contact our cashier staff for details.

Room Key Card

Please tap your room key card to the sensor pad on the door to access your room. After entering, please insert your key card into the card slot next to the door to activate the power supply.

Power Supply

The local electrical current is 110 volts. Electrical adaptors or converters are available upon request at Concierge or through Guest Service Center.

Water

Tap water is not recommended for drinking. The hotel provides complimentary drinking water.

Banquet and Meeting Requests

For functions of any type or special catering requirements, please contact our catering service team.

Message

If the message light on your room telephone is activated, please push "Message" button and follow instructions for retrieval.

Dry Cleaning / Laundry

Please complete the laundry form with your room number and signature and place garments into the laundry bag. Garments received by 12pm noon will be returned the same day before 5pm. Garments received after 12pm will be returned the next day before 12pm noon. An Express Service is available on request to have your garments returned within 4 hours (50% surcharge applies to this service). Laundry items can be found in the wardrobe.

Your Privacy

Should you wish for privacy, please press the "Do Not Disturb" button next to your door. We respect your privacy; nevertheless, the hotel reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of guests and confirm the condition of the room.

Safe Deposit Box

All guest rooms are furnished with a private safe deposit box. The hotel does not take responsibility for any items placed in the safe deposit box. These are left at the guest's discretion. Additional safe deposit boxes are also available at Front Desk.

Wheelchair

Wheelchairs are available upon request. Please contact our Concierge.

Pets

No animals or pets are allowed in the hotel except for guide dogs.

Royal Club Floor

This private floor offers a wide range of personalized services for extra comfort with additional amenities. Our staff will assist you with business arrangements and other services.

Royal Club Lounge

Located on Lobby Floor

Exclusive Royal Club Lounge offers snack foods, soft drinks and alcoholic beverages for Club Floor and Suite Room Guests.

Afternoon Tea & Happy Hour from 14:30 to 18:00

Privilege for Executive Club Floor, Suite Room Guests

For other guest, charges as below:

\$450+10% / Adult

\$190+10% / Child (3-12 Years Old)

No alcohol will be served to patrons under the age of 18
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Business Centre

Located on Lobby Floor

The Business Centre is furnished with office equipment. Meeting room and private office are available for rental.

Internet Access

WIFI access is available in the hotel. Wired internet socket is located on the desk in your room. If experiencing difficulty while connecting, please connect Guest Service Centre for assistance.

Parcel & Packing Service

Please dial "0" to contact Guest Service Centre for packing, mailing and shipping of goods.

Limousine Service

Please dial "0" to contact Guest Service Centre for assistance.

Parking

Hotel parking spaces are available for hotel guests.

Visitor

To ensure the safety and guests' privacy, all visitors are required to register at Front Desk before proceeding to a guest room. Visitors are required to leave before midnight. Extra fee could be charged to the room if the visitor stayed overnight.

Sightseeing

Tour Information and travel brochures are available at the Concierge.

Emergency

In case of emergency, announcements will be made in several languages. A detailed evacuation plan is displayed on the back of every guest room door.

DIALING GUIDE

Dialing Instruction

Local Calls	Dial 9 + telephone number
Long Distance	Dial 9 + area code + telephone number
International Calls	Dial 9 + 002 + country code + area code + telephone number

International Direct Dialing (IDD)

The telephone in your room is connected with IDD, which allows you to make overseas telephone calls directly from your room.

Telephone Call Charge

1. IDD calls: For details, please dial "0" to contact Guest Service Center.
2. Pre-paid Telephone Card: a surcharge will be incurred.

For any other inquiries, please dial "0" to contact the Guest Service Center.

Local Main District Number		International Dialing	
Taiwan	Area Code	Country	Code
Taipei	02	Russia	7
New Taipei	02	Malaysia	60
Keelung	02	Indonesia	62
Taoyuan	03	Philippines	63
Hsinchu	03	Singapore	65
Miaoli	037	Thailand	66
Yilan	03	Japan	81
Hualien	03	South Korea	82
Taitung	089	Hong Kong	852
Taichung	04	Macau	853
Changhua	04	China	86
Nantou	049	Canada	1
Yunlin	05	United States	1
Chiayi	05	Netherlands	31
Tainan	06	Belgium	32
Kaohsiung	07	France	33
Pingtung	08	Spain	34
Penghu	06	Portugal	351
Kinmen	082	Ireland	353
Matsu	0836	Italy	39
		Switzerland	41
		United Kingdom	44
		Denmark	45
		Sweden	46
		Norway	47
		Germany	49
		Australia	61
		New Zealand	64

SAFETY

E-DA ROYAL HOTEL has been constructed with strict accordance in statutory regulations and is equipped with the most advanced emergency fire detection system. Please refer to the clearly-marked fire exits on your floor. Please also pay attention to the exit plan located on the rear of your guest room door. Should there be heavy smoke, you may have difficulty locating these exits, so please take the time to observe the following points:

1. Count the number of doorways between your door and emergency exits.
2. Check the location of fire extinguishers, hoses and alarms in the corridor of your floor.
3. Note the air-conditioning "On" and "Off" controls in your room.

In Case of Fire

1. Activate the nearest fire alarm.
2. Call the Guest Service Center and report the location of the fire.
3. Leave the building if possible using the exit staircase. DO NOT USE THE ELEVATORS! If possible, please take your room key with you.
4. If unable to leave your room please close all doors and windows.
5. If the fire is small, extinguish it and report your action to the Guest Service Centre.

Evacuation Procedures in Case of Fire

1. Take your room key, a moist hand towel, and move cautiously.
2. Feel the door or handle with the palm of your hand. If the door or handle is hot or abnormally warm, do not open it. If the door is not hot, open it carefully and be alert to the possibility of nearby fires and smoke.

3. If there is smoke in the corridor, stay as low as possible. Crawl on hands and knees if necessary.
4. Proceed to the nearest emergency exit.
5. DO NOT USE THE ELEVATOR.
6. If your exit is blocked, go back to your room or to the roof and stay calm.

If You Require Special Assistance

Advise the hotel reception personnel upon check-in as soon as possible. Most fatalities occur from smoke inhalation, not from fire. Always stay low to the ground if there is any smoke present.

If You Must Remain in Your Room

1. Turn off the air-conditioning.
2. Fill the bathtub with water (as a water reserve only).
3. Phone your location to the Guest Service Centre.
4. Stuff wet towels and sheets around door seals and air vents. Use the waste basket to bail water from the bath-tub if smoke seeps in.
5. Remove drapes from the window.
6. If smoke enters your room, make a tent over your head with a wet blanket.
7. As a last resort, if the air becomes too heavy with smoke, it may be necessary to open your window slightly. If the windows do not open, break one with a chair or drawer.
8. Do not open or break a window if smoke or flames are rising outside from a lower floor.

If a Fire Starts in Your Room

1. Evacuate your room immediately. If possible, please take your room key with you.
2. Close the door securely behind you.
3. Activate a fire alarm and notify your immediate neighbors.

4. Call the Guest Service Centre with the nearest telephone and walk to safety via the emergency exit.
5. DO NOT USE THE ELEVATOR.

Security

The hotel is constantly patrolled by our security personnel. However, for your added security we recommend the following security measures:

1. Always use the spyhole on your guest room door before opening to anyone.
2. If you should notice any persons acting suspiciously in the corridor on your floor, please report to the Guest Service Centre.

Your Valuables

We regret that the hotel cannot be responsible for valuables left in your room. Please either use the safe deposit box in your room or request a hotel safe deposit box, which are provided free of charge at reception.

Please Note :

The information and recommendations contained in this compendium have been compiled from sources believed to be reliable and to present the best current opinion on the subject. There is no warranty, guarantee or representation as to the absolute correctness or sufficiency of any representation contained herein. It must not be assumed that all acceptable safety measures are contained in this publication, or that other additional measures may not be required under particular or exceptional conditions or circumstances.

RESTAURANT DIRECTORY

Heat'N Chill

Adjacent to the Lobby

TEL: (07)656-8166 ext.21204

Our buffet restaurant features an extensive selection of the world's best flavors. Live cooking stations are set amid the restaurant, featuring Pan-Asian and Western specialties to appeal to all palates. The ambience is casual and elegant with large windows designed for a beautiful view of the Dream Lake. A private dining room is available as well as an outdoor patio to accommodate your special requests.

Opening hours Breakfast 06:30 – 10:30
 Lunch 11:30 – 14:30
 Dinner 17:30 – 21:30



Casa Fontana Italian Restaurant

Located outside the Lobby near the Dream Lake

TEL: (07)656-8166 ext.21701

With stunning views overlooking E-Da World and the Dream Lake. The menu features a wide variety of pasta, antipasto and many other Italian classics – always fresh and tasty.

Opening hours Lunch 11:30 – 14:30
 (On Saturday, Sunday)
 Dinner 17:30 – 21:00
 (On Monday to Sunday)

CASA FONTANA
義大利餐廳



Royal Palace Chinese Restaurant

Located on the Lobby Floor

TEL: (07)656-8166 ext.21402

Feast like an emperor on authentic Cantonese cuisine at the Royal Palace. The restaurant's elegant ambience invites you to taste the sumptuous dishes that will surely win your heart and stomach over in seconds! Private rooms allow our guests to enjoy an intimate, luxurious setting for private gatherings.

Opening hours Lunch 11:30 – 14:30
 Dinner 17:30 – 21:30



Chill Lounge

Located on the 1st Floor

TEL: (07)656-8166 ext.21250

Relax on the sidelines, watch over the restless lobby below.

Surround yourself with the cozy aroma of coffee and wine.

Rejuvenate and let your worries float away.

Opening hours 14:30 - 22:30



No Alcohol Will Be Served To Patrons Under the Age of 18.

Yanagi Japanese Restaurant

Located on the Lobby Floor

TEL: (07)656-8166 ext.21601

Indulge yourself with the finest Japanese food creations while enjoying breathtaking views of Guan Yin Mountain.

Yanagi offers a wide variety of sushi, sashimi and a la carte options.

Opening hours Lunch 11:30 – 14:30

(On Saturday, Sunday)

Dinner 17:30 – 21:30

(On Wednesday to Sunday)

(Close Every Monday, Tuesday)



The Cut Steak House & Teppanyaki

Located on the Lobby Floor

TEL: (07)656-8166 ext.21500

The Cut is our steakhouse / teppanyaki restaurant. With six teppanyaki tables at the heart of “The Cut” experience, you will enjoy your meal expertly prepared and cooked to perfection right before your eyes.

Rediscover the personalised experience of having your choice of juicy steaks, fresh seafood, tender chicken, and garden-fresh vegetables grilled to delicious perfection in an extraordinary theater which will satisfy the appetite and entertain the senses.

Opening hours Lunch 11:30 – 14:30

(On Saturday, Sunday)

Dinner 17:30 – 21:30

(On Wednesday to Sunday)

(Close Every Monday, Tuesday)



Deli2go, Bakery and Pastry

Located on the Lobby Floor

TEL: (07)656-8166 ext.21900



Our Deli2go is located at the prime spot of the hotel – the lobby, showcasing a display of our handcrafted cakes, pastries and chocolates like gems at a jewelry shop.

Opening hours 10:30 – 21:00

MEETING AND BANQUET

E-DA ROYAL HOTEL has 20 multi-functional conference / banquet rooms, which are equipped with complete audio-visual equipment and can be tailored to the needs of any meeting or function requirements.



Meeting/Banquet Service

TEL: (07)656-8166 ext. 51201/51202

E-mail: cateringsales_group@edaroyal.com.tw

HOTEL FACILITIES

E-DA ROYAL HOTEL provides extensive, well equipped recreational facilities for our in-house guests. Our Recreation Centre offers indoor and outdoor pools, a water playground, tennis courts, kid's club, aerobics room and other services which bring health and joy during your stay.

Gym

The gym "Get in Shape" is equipped with state of the art equipment making it the best place to work out. Age limits: Age 16 above.

Aerobics Room

Our Aerobic Room is situated next to the Gym, providing comfortable ambience and state-of-the-art audio-visual system. With wooden floors and floor to ceiling mirrors, it is ideal for aerobic classes, yoga and cardio-vascular workouts. Please contact our staff for any equipment inquiry; sportswear and sports shoes are strictly enforced.

Sauna

The Sauna offers both dry and steam rooms. In addition, there are three plunge pools to provide an extensive experience.

Kid's Club

Our E-Da Kids Club offers you and your family a chance to make the most of your stay with us. We offer a range of activities and games which are guaranteed to keep your children entertained for hours! Supervised arts & crafts and indoor games are organised every day in the Club.

Dream Lake

The Dream Lake, located outside of Heat'N Chill on the Lobby floor, is a prestigious entertainment facility combining multi-functional features such as laser shows, water jets, 7 water screens with back drop projections and a Dolby surround sound system. It is the ideal venue for weddings, company parties and fashion shows.

Indoor Golf

New facility – 3D golf court simulation to enjoy the swinging at all 50 famous golf courts. Swing strong and feel the real-time feedback. Recommended for all occasion with lots of fun.

Open for age 9 years old and above. Parental Guidance is required for attendants age 10-15 years old. Reservation and pay for the game in advance.

Outdoor Swimming Pool

Here is a safe place to play with water and enjoy sunshine. Lying down on the wood chair nearby outdoor swimming pool and to have sun bath where you seem to be in the heaven.

AQUAWORLD
水世界

Kurhaus

Kurhaus has 21 different water spa treatments, the most extensive in any hotel in Taiwan. These different treatments help you stimulate your body, relax and also have fun.

AQUAWORLD
水世界

ROYAL E Spa

Situated on the Lobby floor, ROYAL E Spa offers a wide selection of treatments rejuvenating the body, mind and soul. ROYAL E Spa is a serene sanctuary featuring luxurious treatment room where you can pamper yourself and ease the tension of the day.

皇家**E**Spa
ROYAL E-SPA

E-DA WORLD

E-Da World, Taiwan's first comprehensive development zone, integrated with E-DA Royal Hotel, E-Da Outlet Mall, E-Da Theme Park and Skylark Hotel offers the ultimate leisure destination.



E-Da Outlet Mall

E-Da Outlet Mall is a shopping mall which combines shopping, leisure, entertainment, sports, cinema and delicious food experiences. The European inspired design theme combines modern-classical architecture with Taiwan's first Sky Dome. The shopping mall provides a romantic atmosphere as famous the Macau Casino "The Venetian".

In addition, there are state-of-the-art cinemas equipped with the latest IMAX multi-cinema facilities that will give our customers quality multimedia entertainment. The 640 metres long arcade-style shopping mall does not merely meet all consumer needs, but also provides magical shopping experiences.



E-Da Theme Park

The first Aegean theme park in southern Taiwan. The design of the theme park is based on ancient Greek mythology and the image of Santorini Island. With three major themes inspired by The Acropolis, an Aegean Sea village, and a Trojan castle are the setting for indoor activities.



The Acropolis

It's themed on the ancient Greek temple, comprising of a multi-functional IMAX cinema, an historical Greek house with a cutting edge motion-control film studio and magical fountain show, and various kinds of stores inside, where visitors can imagine they are in Greece.

Aegean Village

The Aegean Village features Santorini style buildings housing various kinds of gift shops, restaurants and features the only U shaped rollercoaster in Asia. In addition, there are many exciting rides and a realistic replica volcano, which will definitely provide a wonderful and unique experience.

Trojan Castle

The Trojan Castle recreates the famous Trojan Horse and castle, with 30 facilities, including the first indoor rollercoaster ride in Taiwan.

E-Da Skylark Hotel

E-Da Skylark Hotel houses 358 well-appointed rooms. Facilities include an international buffet restaurant, a coffee shop, garden restaurant and 2 private function rooms.



義大天悅飯店
E-DA SKYLARK HOTEL

TARIFF

Room Type	Room Size	Price
	Ping / M ²	NTD
Deluxe Room	12 / 40	11,000
Superior Family Room	11 / 36	13,000
Deluxe Family Room	12 / 40	14,000
Premier Room	12 / 40	14,000
Da-E Theme Room	12 / 40	18,000
Grand Room	24 / 80	20,000
Royal Club Floor		
Club Room	12 / 40	15,000
Studio Suite	18 / 60	20,000
Parent-Child Theme Suite Room	18 / 60	25,000
Chairman Suite	24 / 80	50,000
Garden Suite	45 / 150	60,000
Presidential Suite	100 / 321	200,000

Royal Club Floor includes the following benefits

Daily Afternoon Tea from 14:30 to 18:00

In Room Mini Bar (excluding spirits alcohol) and Welcome snacks

Complimentary evening cocktail

Complimentary use of Business Center meeting room for 2 hours per day,
advanced reservation required.

All prices are subject to 10% service charge.